

How can Alora Consultants help you?

Contact us today to find out how we can help you ensure your company's long-term sustainability by improving your processes and increasing customer satisfaction.

ACIC – Alora Continuous Improvement Circle

Companies do not exist in isolation. We all interact with each other and we can learn from each other. Alora Consultants has set up the Alora Continuous Improvement Circle (ACIC) in order to facilitate benchmarking efforts. Membership of the ACIC is free. If you would like to learn more about the ACIC, please contact us.



Helping You Perfect Your Process



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**“A bad system will beat
a good person every time.”**

– W. Edwards Deming

evaluating, planning & managing

In these challenging times, all companies need to ensure they are controlling **current** costs and taking the steps needed to enhance their **future** performance.

Alora Consultants provides a business and management consultancy service that enables businesses to:

- reduce costs
- eliminate waste
- add value
- increase customer satisfaction

We work with clients to deliver day-to-day improvements to processes and to facilitate a long-term change in company philosophy, so that immediate improvements become the basis for new, improved best practices. We help our clients to ensure that the improvement philosophy is **understood and implemented** at all relevant levels of the organisation.

We aim to exceed clients' expectations and help them become World Class Organisations.

Continuous Improvement

At Alora Consultants, we believe that any Continuous Improvement initiative – whether it is based on Lean Thinking, Lean Six Sigma or Change

Management – requires an integrated approach in order to be effective. The components of the initiative are like pieces of a jigsaw puzzle – no one individual piece will solve the puzzle; it takes the sum of the pieces to form the jigsaw and solve the puzzle. In a Continuous Improvement initiative, no one component will solve all your problems. You need to ensure that all the components complement each other in the overall solution.



A Continuous Improvement initiative involves many different components, such as tools, methodologies, philosophies and best practices. Alora Consultants has grouped these components together and provides services in four major areas:

- Strategy Management
- Knowledge Management
- Transformational Program Management
- Project Management

Cost Control

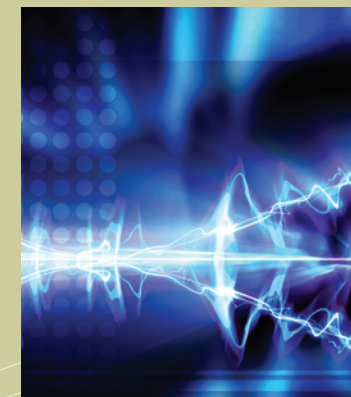
Alora Consultants has developed a customised package that helps our clients to reduce and control costs. This involves training in basic tools that can be used in generating ideas for cost reduction, Change Management techniques to eliminate resistance to change, and cost improvement assessments to identify cost reduction opportunities.

Environmental, Health and Safety (EHS) Management

Alora Consultants believes that Environmental, Health and Safety (EHS) Management has a key role to play in any Continuous Improvement process. Just as Lean Six Sigma aims to have zero defects in a process, EHS Management aims to have zero environmental, health or safety accidents. Alora Consultants has developed customised packages that integrate basic Lean Six Sigma tools with core EHS Management principles.

Energy Management

Alora Consultants believes that Lean Six Sigma tools can help you to become more energy efficient. Our services enable you to identify and eliminate energy waste and to find efficient, value-added ways of using energy. Not only does this bring significant cost savings, it also helps you to meet your environmental obligations.



Company Goals

Our Vision

Alora Consultants is dedicated to becoming the trusted leader in providing Continuous Improvement methodologies and tools to the business community.

Our Mission

Our mission is to provide our clients with the knowledge and tools needed to enhance processes, improve customer satisfaction and become World Class Organisations.

Our Values

Our values are simple:

- Honesty
- Integrity
- Trustworthiness
- Commitment to our clients

